

AdminDroid 365

Microsoft 365 & Active Directory Management Tool

Licensing FAQ

The background of the entire page is a dark blue with a complex pattern of light blue hexagons and lines. Some hexagons contain icons: a gear inside a monitor, a puzzle piece with a star, a document with a checkmark, and a document with a list. There are also dashed lines and solid lines connecting the hexagons.

AdminDroid 365

Microsoft 365 & Active Directory Management Tool

LICENSE MODEL

AdminDroid 365 is available in a free edition as well as three different premium editions: Standard, Pro, and Pro Plus. Based on the capabilities you need, you can purchase any one of these premium editions for complete administration of both M365 and Active Directory.

After installation, AdminDroid provides you with a **15-day free trial**, with unlimited access to all functionalities. This trial will help you evaluate all the features and choose the edition that meets your requirement. Once the trial is over, the product will automatically switch to the free edition.

If you haven't tried AdminDroid yet, [download](#) the most recent version to enjoy a hassle-free Microsoft 365 and Active Directory management experience.

You can directly [download a quote](#) based on your license requirements and [reach out to us](#) for any further queries that you may have.



EDITIONS AND
MANAGEMENT CAPABILITIES



ADD-ONS AND TOKENS



PURCHASE AND
PAYMENT OPTIONS



DISCOUNT



EDITIONS AND MANAGEMENT CAPABILITIES

What are editions and how do I decide which edition is right for me?

There are three premium editions available in AdminDroid: **Standard**, **Pro**, and **Pro Plus**. You can purchase any one of the three based on your requirements.

You can compare features available in each license edition and find the right one for your needs.

Features	Free	Standard	Pro	Pro+
Microsoft 365 Management Execute tasks directly from AdminDroid Management	 Entra Only			
Managable M365 Services	Entra Only	All services(490+ actions)	All services(490+ actions)	All services(490+ actions)
Bulk Execution	 1 Execution at a time			
Action Audit Log				
Pause and Resume Actions				
Revert Performed Actions				
Microsoft 365 Alerts Be alerted to critical M365 events with real-time alerts Management				
Policy Deploy Limit	1 Alert Policy	1 Alert Policy	Unlimited Alert Policies	Unlimited Alert Policies
Create Custom Alert Policy	1 Alert Policy	1 Alert Policy	Unlimited Alert Policies	Unlimited Alert Policies
Alert Preview Console				
Alert New Events				
Threshold Alerts				
Comparison Alerts				
Get Alerts on Property Value Changes				
Store Alerts in SPO cloud storage				
Get Alert via Teams				
Edit Email Templates of Alerts				
Agents with Approvals Automate Repetitive M365 Tasks with Smart, Customizable Agents Management				
Maximum Allowed Executions	15 Executions	30 Executions	Unlimited Executions	Unlimited Executions
Multiple Approvers For Each Approval	Single Approver	Single Approver	Single Approver	
Multi-stage Approval for Each Flow	Single Stage Approval	Single Stage Approval	Single Stage Approval	
Pause/Resume Flow Executions				
Revert Flow Executions				
Drag & Drop Email Customization				
Granular Permissions for Users				

Reminders & Follow-ups On-time reminder for 14+ crucial tasks like mailbox quota notification, subscription renewal reminders, etc. Management	✗	✓	✓	✓
Agent Deploy Limit	✗	1	1	Unlimited Agents
Reminder Notification Limit	✗	30	Unlimited for 1 Agent	Unlimited
Follow-up Reminders Till Task Completion	✗	✗	✗	✓
Send Reminders to Teams	✗	Email Only	Email Only	✓
Customize Reminder Email Content	✗	✗	✗	✓
Send Missed-out Reminders	✗	✗	✗	✓
Governance Portals Critical insights combined with immediate action – have a glance and take actions directly from the portal Management	✗	✗	✗	✓
Threat Analysis Portal	✗	✗	✗	✓
SharePoint Defense Portal	✗	✗	✗	✓
SharePoint Governance Portal	✗	✗	✗	✓
Teams Governance Portal	✗	✗	✗	✓
Exchange Mailbox Governance	✗	✗	✗	✓
120+ Advanced Reports Insights	✗	✗	✗	✓
Reports on Entra Devices	✗	✗	✗	✓
Entra Applications Analytics	✗	✗	✗	✓
Teams Call and Meeting Analytics	✗	✗	✗	✓
Mailbox Permission Usage Analytics	✗	✗	✗	✓
Analytic Reports Insights	✗	✗	✓	✓
Sign-in Analytics with Geo map	✗	✗	✓	✓
Conditional Access Analytics	✗	✗	✓	✓
M365 Apps Usage Analytics	✗	✗	✓	✓
360° Visibility Explorers Get a single-pane view of all access and activity for a specific user, team, or site in Microsoft 365 Insights	✓	✓	✓	✓
User 360°	Explore Self Account Only	Explore Self Account Only	Explore Self Account Only	✓
Exchange Permission 360°	✗	✗	✗	✓
Teams Calls 360°	✗	✗	✗	✓
User Availability 360°	✗	✗	✗	Add-on
Teams 360°	✗	✗	✗	Add-on
SharePoint Permission 360°	✗	✗	✗	Add-on
OneDrive Permission 360°	✗	✗	✗	Add-on
Virtual Tenant Virtual Tenant can be created containing specific resources(users, groups, etc.), containing resources that are automatically selected based on any M365 property (department, country, etc.), and containing multiple M365 tenants. Insights	✗	✓	✓	✓
Delegate Virtual Tenant Access	✗	Allowed for 1 Delegated Admin Only	✓	✓
Inspect Virtual Tenants	✗	✗	✗	✓
Granular Portal Access Delegation Insights	✗	✓ Basic	✓ Granular	✓ Granular
Tenant Delegation	✗	✓	✓	✓
Create and Delegate Roles	✗	Allowed for 1 Delegated Admin Only	✓	✓
Inspect Roles	✗	✗	✓	✓

AI-powered Charts <small>Insights</small>	 Only available in M365 All Users report	 Only available in M365 All Users report		
Graphical Analysis with AI-Powered Charts in Every Report	Only available in M365 All Users report	Only available in M365 All Users report		
Exports reports with charts				
DB Backup <small>Insights</small>				
Backup limit		1	3	Unlimited
Allowed Backup Frequency		Weekly	Daily, Weekly, Monthly Backups	Daily, Weekly, Monthly Backups
Health Checkups		1	3	3
Warning Notifications via Email				
Warning notifications via Teams				
Backup Encryption				
Instant Database Backup				
Edit Warning Email Templates				
Schedule Reports <small>Insights</small>	 Basic	 Basic	 Advanced	 Advanced
Schedulable Reports	All free report	All Standard Edition Reports	All Pro Edition Reports	All Pro+ Edition Reports
Filters in Schedules				
Auto Time-Based Filtration				
Schedule Customized Reports				
Subscribe Existing Schedules				
Upload Reports to SharePoint Site				
Receive Schedule via Teams				
Send Schedules via Shared Mailbox				
Advanced Schedule Types and Cron Scheduling				
Advanced Report View Creations <small>Customize reports and save them as Views to use them whenever and wherever required.</small> <small>Insights</small>				
Save Views with custom columns and sorting				
Use Custom Views in Schedules, Alerts, etc.				
Report Suites <small>Pre-built report collections that offer cherry-picked reports to address specific M365 reporting requirements.</small> <small>Insights</small>				
M365 Usage Analytics (127 reports)				
M365 Apps Usage Analytics (40 reports)				
External Users Management (34 reports)				
Admin Management (85 reports)				
Inactive Users Management (43 reports)				
Compliance Packages (ISO, SOX, PCI-DSS, GLBA, GDPR, HIPPA, FISMA, CJIS)				
Merge Multiple Reports <small>Bring in columns from multiple reports to prepare a perfect report for your requirement and save it as a View.</small> <small>Insights</small>				
Merge Columns of Non-aggregated Reports				
Merge Columns of Aggregated Reports				
AI Reporting & Automation <small>Insights</small>		 Upto 50 Queries	 Upto 75 Queries	 Upto 100 Queries
GDAP Support for Partner Accounts <small>Insights</small>				
Portal Rebranding for Partners <small>Insights</small>				
SharePoint Multi-Geo Support <small>Insights</small>				

How is the pricing of the editions calculated?

It is calculated based on the total number of licensed users in your M365 tenant. Licensed users refer to the users assigned with a Microsoft 365 license.

What is the difference between 'Insights' and 'Manage' capabilities?

When purchasing a license, you'll be asked to choose the capability you require.

The screenshot shows the 'License Info' form in AdminDroid. It includes sections for Product, Edition, Subscription Years, Microsoft 365 details, and Tokens. A red box highlights the 'Insights' and 'Management' capability selection area.

Capability	Price (US \$)
✓ Insights	\$198
☑ Management	\$49

Price Breakup (US \$)

Pack Amount	: 247
Token Amount	: 2500
Total Discount	: 0

Total Price: US \$ **2747**

Payment Options:

- Pay with Credit Card \$ 2857 (+ 4% for transaction charges)
- Pay with PayPal \$ 2857 (+ 4% for transaction charges)
- Pay Via Bank \$ 2747 (no transaction charges)

AdminDroid has the capability for both generating insights as well managing M365, directly from the AdminDroid portal.

- **Insights** capability allows you to generate insightful reports and dashboards.
- **Manage** capability allows you to perform and automate M365 tasks directly from AdminDroid portal.

Both '**Insights**' and '**Manage**' capabilities are available for purchase across all editions. However, the '**Standard**' and '**Pro**' editions have limitations in the features available, whereas the 'Pro Plus' edition offers most of the 'Manage' capability features.

You can refer to our [edition comparison table](#) to view the detailed list of '**Insights**' and '**Manage**' capability features available in each edition.

What does the Free Edition of AdminDroid provide?

With the Free Edition, you get access to both Insights and Management capabilities for M365 and Active Directory administration.

Insights Capability:

- Over 140+ M365 reports and 10+ M365 dashboards are completely free. It includes reports on Users, Licenses, Groups, Group Members, Login Activities, Password Changes, License Changes, and more.
- Over 140+ Active Directory reports and 10+ dashboards are completely free.

Management Capability:

In both M365 and Active Directory, carry out user management tasks like user creation, user deletion, and more, all within AdminDroid.

- The free edition allows you to use the basic features of report customization, scheduling, and exporting.
- You can use the interactive charts in the **'All Users'** report available in both the products.

Can I purchase a license to manage Active Directory alone?

No, currently you can purchase a license for Active Directory management only alongside Microsoft 365.

AdminDroid, however, offers essential Active Directory reporting and management features for free. The Free Edition lets you generate insights for one AD domain with 200+ reports and 10 dashboards. Basic AD user management actions are also included in the free edition. If you manage a hybrid Active Directory environment, the Free Edition can provide valuable visibility into your on-premises AD setup.

For AD auditing and sophisticated management capabilities, you include respective Active Directory capabilities while purchasing the AdminDroid license.



ADD-ONS AND TOKENS

What are the Add-ons available in AdminDroid?

Below are the Add-ons available at the moment. These Add-ons give access to additional advanced features in AdminDroid.

Admins Add-on: To delegate AdminDroid application access to more admins.

M365 Tenants Add-on: To manage multiple tenants in your AdminDroid application.

Active Directory Add-ons: Manage your hybrid Active Directory environment effortlessly with the below AD Add-ons.

- **AD Domains Add-on:** To add multiple Active Directory domains and start monitoring them with AdminDroid.
- **Domain Controller Add-on:** Gain deep visibility into Active Directory changes, Kerberos operations, security gaps, etc.
- **Windows Server Add-on:** Continuously monitor servers for threats, process anomalies, and major system changes.
- **AD Workstation Add-on:** Get instant visibility into endpoint threats, lockouts, and suspicious activity from every workstation.

M365 Deep Insights Add-ons: The premium editions – Standard, Pro and Pro Plus, by default, give access to more than 2000 reports and 30+ dashboards in total. Apart from these, AdminDroid also offers more advanced reports and dashboards that come under 'Deep Insights' category. To use these Deep Insights reports and dashboards, you have to purchase respective Add-ons. There are 5 of these add-ons at the moment. Each Deep Insights Add-on comes with a minimum of approximately 100+ reports and 15+ dashboards each.

- **Email Deep Insights Add-on:** Provides in-depth analysis of mailboxes' folder usage, email traffic, attachment metrics, email response time, and more.
- **Teams Users Deep Insights Add-on:** Provides in-depth analysis of employees' engagement and interaction patterns within Teams chats, calls, meetings, their availability statuses, and more.
- **Teams Channels Deep Insights Add-on:** Unlocks in-depth insights into collaboration within Teams channels. Analyze channel activities, message trends, meeting patterns, sentiment prediction, and more.
- **SharePoint Deep Insights Add-on:** Provides deep analytic reports, dashboards and explorers of your sites' storage trends, external sharing, site traffic, file and folder permissions, and more.
- **OneDrive Deep Insights Add-on:** Unlocks in-depth analysis of users' OneDrive sites, document libraries, storage trends, external sharing, files, folders and their permissions.

How to purchase Add-ons?

Add-ons are purchased with our flexible Tokens system. Each Add-on requires a specific number of Tokens per unit of usage. You can purchase the required number of Tokens based on the Add-ons you want to use. Once purchased, the Tokens can be redeemed in the AdminDroid application to activate the Add-ons.

Tokens for the below three Add-ons can be purchased directly from the 'License' tab of your AdminDroid portal.

1. Admins Add-on
2. Tenants Add-on
3. AD Domains Add-on

At the time of purchase, you can use the token calculator to decide the number of tokens needed in total for the above three Add-ons.

To purchase other add-ons, please contact our Support Team.

License Info

Product

☒ Microsoft 365
 ☐ Active Directory Free

Edition

Standard

Pro + \$149

Pro Plus + \$247

Subscription Years

1 YEAR

2 YEARS -20%

3 YEARS -30%

Microsoft 365

Licensed Users count : 150

Insights

\$198 ⓘ

☒ Management

\$49 ⓘ

Tokens

Tokens count : 2500

Calculate Tokens

\$2500

[\\$ Download Quote](#)

Price Breakup (US \$)

Pack Amount : 247

Token Amount : 2500

Total Discount : 0

Total Price: US \$ 2747

[Copy Purchase Link](#)

S

Pay with Credit Card \$ 2857
(+ 4% for transaction charges)

P

Pay with PayPal \$ 2857
(+ 4% for transaction charges)

Pay Via Bank \$ 2747
(no transaction charges)

Can Add-ons be used in all the editions?

Admin Add-on, Tenant Add-on and AD Domains Add-on don't have any '**Edition**' requirements. You can use them in any edition. Other Add-ons have an edition requirement to be purchased and used.

Add-on	Editions in which the Add-on can be used
Admins Add-on	Free, Standard, Pro, Pro Plus
Tenants Add-on	Free, Standard, Pro, Pro Plus
AD - Domains Add-on	Free, Standard, Pro, Pro Plus
AD - Domain Controller Add-on	Any edition with 'Audit' capability.
AD - Windows Server Add-on	Any edition with 'Audit' capability.
AD - Workstation Add-on	Any edition with 'Audit' capability.
M365 - Email Deep Insights Add-on	Pro, Pro Plus
M365 - Teams Users Deep Insights Add-on	Pro, Pro Plus
M365 - Teams Channels Deep Insights Add-on	Pro, Pro Plus
M365 - SharePoint Deep Insights Add-on	Pro, Pro Plus
M365 - OneDrive Deep Insights Add-on	Pro, Pro Plus

Can I add more tokens to my license in the middle of my license period?

Yes. Whenever required, you can purchase more tokens from your AdminDroid portal or from our [website](#). In your AdminDroid portal, navigate to 'Settings > Active Licenses' tab and click 'Purchase Tokens' to add more tokens to your license.



PURCHASE AND PAYMENT METHODS

How to purchase the product?

You can purchase the product either from your AdminDroid portal or our [website](#) directly using your Credit/Debit card or PayPal.

What are the payment methods available?

The following are the payment methods with which you can purchase AdminDroid.

1. Purchase from [website](#) /Product portal:

- Pay using the PayPal payment gateway directly with the **'Pay with PayPal'** option.
- Pay using your Credit card with the **'Pay with Credit Card'** option.

2. In addition to payment via PayPal, we support the below options. Please reach out to us at support@admindroid.com, for detailed payment instructions.

- Credit card payment using our direct **'purchase payment link'**.
- Direct Electronic wire transfer to our bank account.
- Purchase Order and Invoice method.

Can I upgrade my license in the middle of my license period?

Yes, AdminDroid offers an **'easy upgrade'** functionality that allows you to directly upgrade your current license right from your AdminDroid portal. To upgrade, go to **'Settings > License'** page in your AdminDroid portal and click **'Upgrade License Now'**. Downgrading license is not possible.

We are a reseller or service provider. Can we purchase the license on behalf of the users?

Yes, please email us at support@admindroid.com, regarding the information which needs to be presented in the quote or invoice. We can send it as per your preference.

Is it possible to purchase AdminDroid on a monthly billing basis?

No, AdminDroid follows a year-based licensing model at the moment.

Will AdminDroid auto-renew itself?

No, at present, AdminDroid doesn't have the ability to auto-renew the purchased license. You have to renew the AdminDroid license manually from the 'Settings > License' page or by purchasing a new license from our [website](#) and activate it when the subscription period ends.

Do we need to pay for the technical support or product updates?

No, the licensing cost is inclusive of product support and updates. The license allows you to use the software for the purchased license period, and entitle you to avail all updates to the software and to receive technical support.



DISCOUNT

How to get the discount mentioned in the AdminDroid portal/website?

EDU and Non-Profit:

At the moment we provide the discount for Education and Non-Profit tenants based on the number of Microsoft 365 licensed users in the tenant. If you additionally purchase Active Directory Capabilities, discount for those will be based on the number of enabled users in the AD domain. The discount will be applied only to license components which are based on '**M365 Licensed Users**' and '**AD Enabled Users**' count.

If you want to avail this discount you need to prove that your Microsoft 365 tenant is either an Edu tenant or a Non-Profit tenant by sending us the screenshot of [Microsoft 365 license](#) page.

MSP/CSP/Reseller:

This discount is based on the requirement of the license and the future commitment with AdminDroid. If you wish to avail this discount, please [reach out to us](#) at support@admindroid.com. So that, we'll ask some queries and provide you with a discount based on your answers.

MVP Discount:

We would like to honour the Microsoft 365 MVPs for their effort to improve the Microsoft 365 community. We are providing a free NFR license for MVPs who come under the category of 'M365'. This free license is a token of appreciation to their contributions.

If you are an Microsoft 365 MVP, then please share us your [MVP profile](#) page with the link to your MVP profile.

Is there any discount if we purchase for more than one year?

Yes, we provide the discount if you purchase for 2 or 3 years, the discount percentage is as follows.

- 2 years -20%
- 3 years -30%

AdminDroid

Our mission is to solve everyday challenges of IT admins and save their time. We strive to provide admin-friendly software with a user-friendly interface, at a budget-friendly pricing. Try AdminDroid, and you'll love how it simplifies your Microsoft 365 management!

For a live demonstration of our flagship tool, AdminDroid 365, visit below.

[Live Demo](#)[Download](#)www.admindroid.com

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